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COVID-19 Ontario's Emergency Guidelines

For more than 40 years, our homeowners have been our #1 priority. Whether it be during the construction process or during the warranty period. During this uncertain time, the team at Reid's Heritage Homes wants to see all of our homeowners happy and healthy.

As you are aware, the Premier of Ontario announced on Tuesday that our Province is currently in a State of Emergency. This announcement has raised a lot of questions, including, what this means for the construction of your new home. Our goal is to make sure we provide you with the most up-to-date information as it becomes available to us.

Residential construction is deemed an essential service and, for the next 28 days, is permitted to continue with some restrictions which we must take into consideration.

As per the Government of Ontario, construction activities meeting the following criteria may continue:

- A footing permit has been granted for single family, semi-detached and townhomes;
- The project is a condominium, mixed-use or other residential building, or
- The project involves renovations to residential properties and construction work was started before January 12, 2021.

Design Appointments

We will continue to hold design appointments at our Design Studio and/or online. Appointments will continue by **appointment only**. For in-person appointments, we will continue to follow the safety guidelines provided to us by our government. Due to the safety measures that are required, appointments may be slightly delayed from the original timeframe of when your design appointment was originally going to happen.

Site Visits

As mentioned above, our #1 priority is keeping our homeowners and employees safe. This is especially critical during this time. As COVID-19 continues to evolve and change the world around us, we, as a company, have made the difficult decision

to eliminate pre-drywall inspections for the time being. This is necessary to protect you, our employees, and our trades during this uncertain time so that we can continue with the construction of your home.

We will still be proceeding with pre-delivery inspection before your closing/ occupancy date. As the time for your inspection approaches, we will provide you with further instructions and safety precautions for your planned visit to the site.

We will continue to provide you with construction progress emails, however, at this time, we are uncertain of what the impact of both materials and trades will be or, if further restrictions will be imposed by the Ontario Government.

We understand that this is a stressful time, and we want you to know that we are here for you. If you have any questions, please do not hesitate to reach out to our customer experience team at any time.

Sincerely,



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